

## Secure Data Service

### Simplified security for your organisation

Ideally suited for multi-site and mobile data backup, SDS uses agentless technology, is easy to install and operate, and requires minimal bandwidth. It uses FIPS-certified encryption and data destruction processes, requires no capital investment, and is billed based on the amount of data stored after compression and advanced de-duplication.

### Easy to use

SDS unravels the complexities of backing up, managing and recovering your mission-critical data. You can initiate new backups and restores within minutes, including 'point-in-time' restores. You can view your backup schedules, monitor how your backups are performing and generate reports.

### Pay as you grow

You pay only for the services you receive with no up-front costs. Using the latest cloud software allows you to capture less, process less and store less, reducing the amount of data you pay to retain. You only need to take a single full backup of the data. From then on, only new data is transferred to the Vault.

### Cloud-friendly

SDS supports public, private and hybrid clouds, and supports most virtualized environments, including Hyper-V, VMware and XenServer, using their native APIs agentlessly to deliver improved performance and usability.

### Comprehensive

SDS ensures that your backup is instantly off-site in an ultra-secure Interxion data centre. It can back up all standard file systems as well as live databases (commonly referred to as "hot backups"). It can even restore individual mailboxes or emails. You can also instantly configure your database backups yourself, eliminating the need for expensive consultants and software.

### Flexible

In addition to off-site backup, SDS offers a low-cost, local-only backup feature for on-premise data backup, enabling customers to allocate backup resource in proportion to data value and restore data at the highest possible speeds.

### Key benefits

- Agentless technology makes for easy installation, management and scalability
- Compatible with a huge range of file and database types as well as the latest public, private and hybrid cloud platforms
- Cost-effective; pay only for the data you backup with no upfront investment and advanced de-duplication and compression
- Ideally suited for multi-site and mobile data
- Local-only backup option
- FIPS-certified, ultra-secure data encryption
- Minimal bandwidth requirements
- Maximum-security vault storage

### Encrypted

SDS offers a range of encryption options for data with FIPS 140-2 security certification, an independently-assessed standard recognised by government agencies internationally, including the US Department of Defense. Without the encryption key no one, including Interxion, has access to your information.

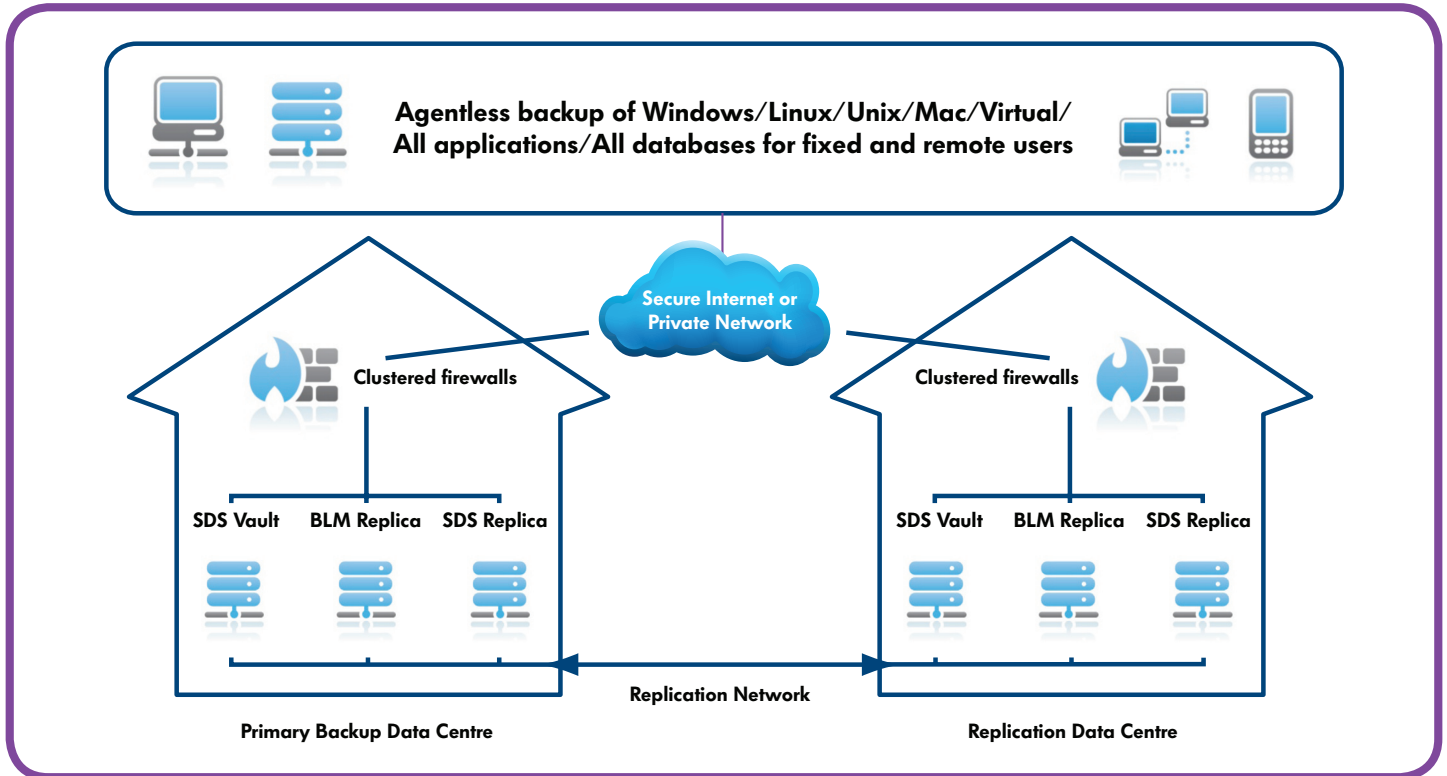
### Round-the-clock service

Over and above expert local staff, Interxion provides multilingual customer support through its European Customer Service Centre (ECSC) which monitors customer security and systems 24x7 from a UK-based NOC.

### Maximum security

Your data is stored and replicated in vaults located in Interxion's highly secure data centres in different geographies, with multiple layers of physical security, built-in network and power redundancy and state-of-the-art fire suppression. All data centre Information Security Management and Business Continuity Systems have been independently assessed and certified for ISO 27001 and BS25999.

## Secure Data Service



### Service levels

	Basic	Standard	Advanced
Vault Availability SLA	99.80%	99.90%	99.99%
Agentless Backup of file and print data	✓	✓	✓
Hot database backups	✓	✓	✓
DS-Recovery Tools (message level email backups)		✓	✓
Local Storage (store latest version locally, speeding up restores)		✓	✓
Backup Lifecycle Management (BLM, used for long-term backup archives)		✓	✓
Data replicated to secondary data centre		✓	✓
Guarantee against data loss			✓

### Accreditations & Associations

**Uptime Institute™**

Cofounder EMEA Chapter, Uptime Institute



ISO 27001  
IS 537141

BS 25999  
BCMS 560099

ISO 27001 and BS25999-accredited Information Security Management & Business Continuity Systems.

### Contact us

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SDS is based on the latest version of Asigra's industry-leading agentless cloud backup solution, currently deployed by more than 100,000 sites globally.