

Securing SurfKitchen's Data

When SurfKitchen wanted a best in class backup solution they chose Interxion's Secure Data Service (SDS), a turnkey online backup solution delivered by a business with the infrastructure and expertise to offer total peace of mind.

The Challenge

Growing demand for their mobile portal services was putting huge demands on SurfKitchen's IT Infrastructure. Data security was becoming a critical issue. Backing up via tape was no longer a viable solution due to the quantities of data handled and specialist skills required.

So they began looking into backup and restore solutions that could scale with their business.

“The SurfKitchen platform is the foundation of our business. A huge amount of R&D went into the product and the resulting data is priceless. In fact it is ‘the crown jewels’ of the company,” said Richard Oliver, SurfKitchen CFO.

The Solution

Any solution needed to be quick and easy to get up and running, and simple to use with minimum human intervention. It needed to work from all of the company's offices and free up valuable employees to concentrate on revenue generation.

“Our IT Manager knew about Interxion and its reputation as a leading provider of online backup solutions and data centre services. Interxion met our requirements through the combination of the SDS solution and the company's European data centre network.”

SDS allows SurfKitchen users to automatically transfer data to a vault in Interxion's Amsterdam data centre, and replicate it to a second data centre in London. With no upfront investment in technology, SDS solved their data security issue.

“SDS is a straightforward and intuitive solution that provides us with the guarantee of non-hackable and highly encrypted data,” concluded Mr Oliver. “Our data is worth tens of millions to us and it is vital that it remains secure. Interxion has given us the security and reassurance that it is safe.”

surfkitchen
extend your reach



What SurfKitchen does...

SurfKitchen is a market-leader in On-Device Portal applications for the mobile operator market. Their application platform enables digital content to be sent over the air and stored on a wide range of handsets. SurfKitchen provides solutions for some of the world's leading telcos, increasing data usage on their networks and deepening their relationships with their customers. www.surfkitchen.com

What Interxion delivered...

- Resilient backup solution with replication to ensure extra security
- Offsite storage via existing Internet connections
- Easy set up and minimum human intervention
- Usable by laptop for staff on the move
- Backup and restore of complete network servers, PC hard drives, databases, files or individual e-mails
- Live application backup capability (Exchange and SQL, etc.)
- Short backup window
- High level security protocol (128/256 encryption) with customer key protection.
- No up-front investment in hardware, software or installation and training.

About Us

Interxion is a leading European operator of carrier-neutral data centres and managed services. We serve our customers from 28 facilities located in 13 cities across 11 European countries.

Every Interxion data centre meets the most stringent industry requirements, offering the highest levels of security, power availability and energy efficiency.

Interxion's customer community also has access to 18 major European Internet exchanges and over 350 carriers/ISPs giving exceptionally convenient, cost-effective and reliable connectivity.

Our Customers

Over 1,100 organisations, ranging from global carriers and ISPs to leading FMCG and financial services firms house their mission-critical infrastructure with Interxion, including:

- Akamai
- BT
- Cable & Wireless
- Coca Cola
- Fortis
- HP
- IBM
- Level3
- Nasdaq OMX
- Real Networks
- RTL Interactive
- Sage Software
- Siemens
- SunGard

Quality of Service

Over and above expert local staff, Interxion provides a unique European Customer Service Centre (ECSC) that monitors customer security and systems 24x7 and provides quick-response support in five languages.

Following a rigorous independent assessment process, Interxion has been awarded ISO 27001 for Information Security Management Systems and Business Continuity.

Contact Us

To find out more about our facilities, and our full range of services and solutions, please contact us with your requirements:

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Accreditations & Associations

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member

Contributor Member,
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ISO 27001
IS 537141



BS 25999
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ISO 27001 and BS25999-
accredited Information
Security Management &
Business Continuity Systems



Contributor, EC Joint
Research Centre on
Sustainability



Patron of the European
Internet Exchange
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